

What we do

We provide a hassle FREE service arranging like for like replacement vehicles and repairs with no excess to pay following a non-fault accident, keeping you mobile. **Car Call** work with Accident Repair Centres, Insurers and Car Dealerships throughout the U.K.

Next steps

We will confirm liability and let you know what services are available to you

Our services include

1. A replacement vehicle of similar size and class delivered to your door while your car is off the road, unroadworthy or being repaired
2. Repairs at an Approved Repair Centre, or repairer of your choice, including recovery and delivery of your vehicle
3. FREE advice on how to proceed following your collision



Lisa Chewter from Hampshire commented

"Quality replacement car delivered to my door, no excess to pay, and my vehicle repaired! Fantastic service, thank you."

All costs were recovered from the at fault drivers insurer

FAST expert advice,
hassle **FREE** service



FAQ's

Q. How can I protect my no claims discount?

A. If your claim is non-fault, Car Call will claim directly from the at fault driver's insurance company. So **NO NEED** to claim on your own insurance policy

Q. When will I get my replacement vehicle?

A. If your vehicle is unroadworthy your replacement vehicle will be delivered immediately. If your vehicle is repairable your hire will begin on the date your vehicle goes in for repair, until repairs are completed

Q. Who will pay for the replacement vehicle or repair costs?

A. Car Call will recover all costs from the responsible driver's insurance company on your behalf, taking the hassle and worry away following your accident

Q. Will I have to pay my policy excess?

A. No excess to pay when using a Car Call Approved Repairer for funded replacement vehicle hire and repair service

What are my legal rights?

After being involved in a non-fault accident, you are legally entitled to the following:

- Your choice of who repairs your vehicle
- A replacement vehicle from a Family Car or Hatchback, MPV, Prestige, Sports car, 4x4, Van, truck, HGV or Motorcycle

Car Call will arrange

- A like for like replacement vehicle delivered to your door
- No excess to pay with our non-fault repair programme
- Repairs to be completed at a fully approved Car Call accident repair centre, or repairer of your choice
- Protect your no claims bonus as no claim is made on your policy
- Assistance and advice for personal injury compensation for the driver and all occupants
- Recovery of any loss of earnings or out of pocket expenses following the accident
- All costs to be recovered directly from the at fault drivers insurance company

Call us now to
speak to an advisor
0239 248 4244

Or text **HELP** to **88010**
for an instant response

1 x standard network text applies

CAR CALL UK
Motor Claims Assistance

What we provide

- Free advice and assistance following an accident call our helpline on **0239 248 4244**
- Provision of a similar size vehicle to your own at no cost, whilst yours is off the road or being repaired
- Approved network of repair centres throughout the U.K.
- All costs recovered from the responsible driver's insurance company
- No excess to pay with our non-fault repair programme
- Recovery of any loss of earnings and other costs
- Assistance to recover compensation if any driver or passenger suffered injury or discomfort
- Total Loss? Keep the replacement vehicle up to 7 days after you receive your claims settlement cheque
- Call us, help protect your no claims discount

ONE call DOES it all

"We help thousands of motorists every year with claims advice, replacement vehicles, guaranteed accident repairs with no excess to pay"



Motor Accident?

Call us now on
0239 248 4244

Vehicle Replacement | Approved Repairs | FREE Claims Advice

- ✓ Vehicles supplied in conjunction with Tier 1 of the A.B.I.
- ✓ Car Call UK Limited is regulated by the Claims Management Regulator in respect of regulated claims management activities CRM8968

Approved Accident Repair Centre /
Dealership / Insurance Broker

All claims are subject to the terms and conditions of Car Call UK Limited.



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